Known Issue:

Blackboard Kicks you out to Course Entry Page when Opening MS Office Files

There is a bug when trying to open MS office documents in Blackboard using IE. Blackboard kicks you out to the course entry page. When you login again and repeat the procedure, it gives you a screen to Open or Save the document. This process will repeat again the next time you enter Blackboard.

Here's the fix:

1. In Internet Explorer, go to **Tools→Internet Options**
2. Click the **Security Tab**
3. Click the **Custom Level button**
4. Scroll down in the settings until you reach the Downloads options
5. Make sure the "Automatic prompting for file downloads" is set to **Enable**