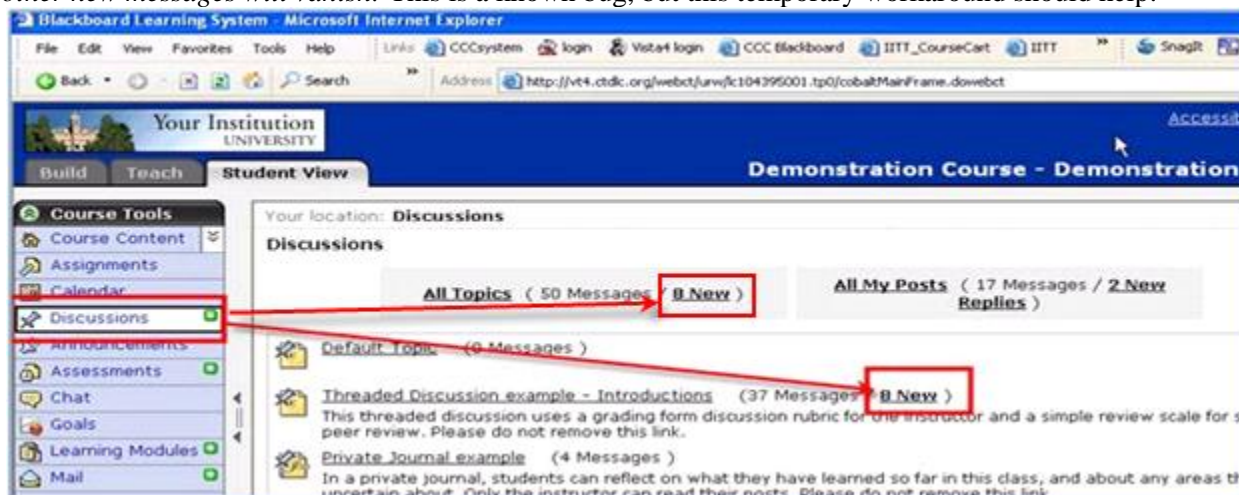


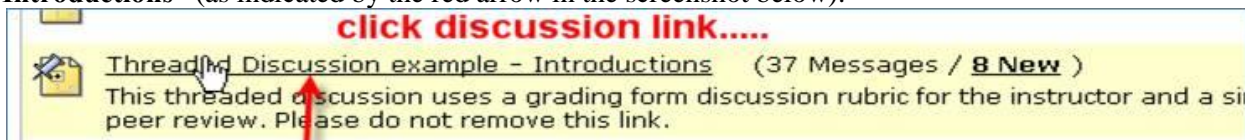
Blackboard Vista “New Discussions” Bug Workaround

Currently, in Blackboard Vista if an instructor clicks the **Discussions** button in the toolbar and then clicked the “(8 New)” messages link (as shown in the screenshot below), a new window would open, but if the instructor replied to any messages from that window or closed it, *all of the “new” indicators for all other new messages will vanish!* This is a known bug, but this temporary workaround should help.



The Alternative Approach to Reading New Discussion Posts

If instead of clicking on the “(8 New)” link shown in Screenshot A above, from the Discussions tool page, the instructor can click instead on the discussion title link, “**Threaded Discussion Example – Introductions**” (as indicated by the red arrow in the screenshot below):



Next, click the “**Expand all**” button (at top left below in screenshot below), and the instructor will see that every new post for that particular discussion is indicated individually by **bolded** type and “**(New)**” in red. This way, as the instructor clicks on each new message and opens and closes the windows when reading/replying to posts, *the “New” indicators for all the other new posts don’t disappear.*

